

SEARCH HELP

HOW TO FIND THE CORRECT SPARE PART

The best and most reliable way is to have the unique Product number of the product. You'll find the number on a data plate of the product.

The products within Dometic should have a data plate showing various technical data. This data plate is usually placed inside, underneath or on the backside of the product.

The data plate shows amongst other data, **Product number**, **Model name** and **SKU number**. These variables are searchable in ProCorner.

Note! The most efficient and accurate alternative is to use the Product number (PNC) of the product instead of using the marketing identity number (SKU) or the Model name when you search in the ProCorner system. The Product number (PNC) is a technical denomination of the product. It represents the unique spare part list for the chosen product.

SEARCH HELP

Search in ProCorner by using a Product number, a Model name or SKU number.

For more advanced searches, a wildcard "*" can be used to replace one or several characters.

BELOW ARE EXAMPLES OF HOW TO FILL IN THE SEARCH FIELD NAMED MODEL

RM Gives you all models that have RM included in the Model name.

*RM Gives you all models that end with RM

RM* Gives you all models that start with RM.

R*M Gives you all models that start with R and ends with M

The search fields in ProCorner are not case-sensitive.

It's possible to enter only a part of the criteria. For example you can enter 958041 in the search field Product. A list of all Product numbers starting with 958041 will then be presented.

SEARCH BY PRODUCT NUMBER (PNC)

Enter a complete Product number, a part of the number or apply the wildcard search option.

Example: 958041122, 958, or as 958*122

1. When you enter a complete Product number an overview of that appliance is displayed.
2. When you enter part of a Product number or leave the input field empty, a list of products are displayed that meet your entered criteria.

SEARCH BY MODEL

Enter a complete model code, a part of the model code or apply the wildcard search option.

Example: SF2010, SF or SF*0

1. When you enter a complete model code that only applies to one unique product an overview of that appliance is displayed.
2. When you enter a complete model code that applies to several appliances, or enter a part of the model code or leave the input field empty. A list of model codes that meet your entered criteria is then displayed.

SEARCH BY SKU

Search by SKU number is handled in similar way as search by model or PNC.

SEARCH TERMS FOR CERTAIN PRODUCT LINES

Product lines	Search field	Search term	Number sequence
Former Origo	Model	OH*	
Former SMEV	Product number	93100*	
Former Sealand	Product number	958041*	958041000-958043999
Former Cramer	Product number	958047100*	958047100-958052099
		958490*	958490000-958490999
		958493*	958493000-958494999
Lights	See ProCorner Accessories shop		

WHERE TO FIND AWNING PARTS

Domestic branded (With SKU and PNC)

You will find the spare parts for these awnings via the ordinary "search" engine.

Former Prostor branded

Use the ordinary "search" engine (Model search) when you have converted the former Prostor model to Domestic model:

Former Prostor -> Domestic

P550 -> PW1000

P500 -> PW1500

P750 -> PW1750

P350 -> PR2000

P600 -> PR2500

Former Prostor part number can be used as search reference in the Search by text field in the Domestic Accessories shop.

FORMER SEALAND SPARE PART NUMBERING

Former Sealand has an original 9-digit number originated from USA. To find this number in ProCorner you need to add the prefix 86000* in front. For example original Sealand number 385310076 is in ProCorner 86000385310076 + checkdigit. The check digit is generated automatically in ProCorner after you've entered the spare part number.

WHAT DOMETIC PRODUCT LINES CAN I FIND IN PROCORNER?

ProCorner covers most of the Dometic products.

Here you'll find Caravan equipment (except doors and windows), Compact refrigerators, Dual energy refrigerators, Hotel equipment, Marine toilets, Marine MCS AC units, Hot equipment, Portable refrigeration, Awnings and Wine storage products.

SPARE PARTS AVAILABLE VIA YOUR LOCAL SALES COMPANY

Spare parts belonging to the following product lines are currently not available via ProCorner.

- Old Waeco products
- Marine Air, Cruise air and Condoria
- Windows and doors for Caravan equipment (Seitz)

To reach these product lines please contact your local sales company.